

What do  
you think?

## Consultation

**Interested in the future of local health services in North Norfolk and rural Broadland?**

**Want to help create a vibrant new future for Benjamin Court Hospital Unit in Cromer?**



### What is the issue?

We think there is an opportunity to change the type of services provided at Benjamin Court in Cromer and we think it could really improve care for many people living in North Norfolk and rural Broadland. Currently the hospital has 18 'intermediate care' beds. But we are considering whether most of the beds and some other space at Benjamin Court could be devoted to specialised services.

#### The sort of things we have looked at are:

- ▶ 8 Palliative Care Beds
- ▶ 2 Intravenous Therapy Beds/Chairs
- ▶ 6 Discharge to Assess Beds plus
- ▶ Additional voluntary and community sector services
- ▶ Additional outpatient clinics



We are also introducing a Supported Care service to help people to continue living safely and independently at home. They would also be supported before a health or care crisis occurs, to reduce the need for hospital admissions.

### So what do you think?

We have been working with a steering group made up of local patients, doctors/nurses and managers to develop this thinking but now we need to know what you think.

**How would these proposed changes impact you?**

**What else should the CCG consider in making this decision?**

### What we need you to do

We would like you to take part in our consultation which is running between **June 19th and September 11th 2017**. There is some further information overleaf.

**If you are interested in reading about the options in more detail please visit: [www.northnorfolkccg.nhs.uk/benjamincourtconsultation](http://www.northnorfolkccg.nhs.uk/benjamincourtconsultation) or call 01263 738100 to request a hard copy of our consultation document.**

## Further information

There are currently 18 intermediate care beds at Benjamin Court which we propose are no longer required. The services there are available for people from all over North Norfolk and rural Broadland. The Benjamin Court beds are among 73 beds that the NHS commissions across North Norfolk, predominantly for a population of approximately 172,000 people.

Evidence suggests that we have too many beds in our area, especially when compared with other similar places in Norfolk and elsewhere in England. We want more people to receive intermediate care at home, delivered by specially recruited and trained professionals as part of a Supported Care service. This will also benefit people who live in places like rural Broadland who do not have so many beds available so locally to them.

### The four units we have currently are:

1. Kelling Hospital near Holt
2. North Walsham Memorial Hospital
3. Benjamin Court Unit (Cromer)
4. Cranmer House (Fakenham)



These units provide intermediate care beds, typically for patients being discharged from secondary care who have a range of on-going nursing and/or physiotherapy or occupational therapy, rehabilitation, or intermediate care needs.

## You can contact us:

**Email:** [nccg.contactus@nhs.net](mailto:nccg.contactus@nhs.net) Please label your message with "Benjamin Court Consultation"

**Web:** [www.northnorfolkccg.nhs.uk/benjamincourtconsultation](http://www.northnorfolkccg.nhs.uk/benjamincourtconsultation)

**Freepost:** NHS North Norfolk CCG  
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**Drop-in consultation event in Cromer:** A drop-in event is planned for Cromer during the public consultation and engagement process and will be advertised across North Norfolk and rural Broadland in the local media. Details will also be available on the CCG website.

**NHS North Norfolk Clinical Commissioning Group (NN CCG) is a local membership organisation led by family doctors that is responsible for planning and paying for healthcare services in North Norfolk and rural Broadland.**