

CROMER CARES

This is a difficult time for us all and there will those who will really struggle to get through. There is great concern for many older and vulnerable folk who will have to self isolate and stay at home.

Cromer Town Council is working to find ways of helping anyone who is struggling. We have built a team of volunteers who are willing to help folk. We are helping with the shopping, getting medicines, walking a dog and so on.

Please do look out for your neighbours and friends at this time, particularly for those who may be isolated or without social media.

We would be happy to assist or advise on any individual concerns or challenges you or others are facing.

To contact us for help there are several ways you can contact us:

Emails: community@cromer-tc.gov.uk or clerk@cromer-tc.gov.uk or deputy@cromer-tc.gov.uk

Phone: 07789 625033 or 01263 512254 between 10am and 3pm

Text or WhatsApp: 07789 625033

Facebook messenger: Cromer Cares

Prescription collection requests must be received by 2pm for same day delivery

For information see our website on: www.CromerCares.org.uk or our FaceBook Page: Cromer Cares

If you wish to volunteer then please contact us using any of the above ways.

If anyone needs emergency transport to the GP surgery or hospital please phone the above-mentioned numbers.

If you would like to make use of our befriending service please phone the above-mentioned numbers.

MEAL & ESSENTIAL GOODS DELIVERY

A delivery service offering limited stocks of essential goods, ready meals, fruit, veg & baked goods to the following areas:

CROMER

**EAST & WEST RUNTON, FELBRIGG / AYL MERTON, OVERSTRAND
NORTHREPPS, SOUTHREPPS**

- Delivery days: Tuesday & Thursday
- Place your order up to 12 noon the day before delivery, for next day delivery.
- Payment in advance over the phone is preferred. Cash on delivery accepted for those unable to pay with card.*
- £2 *optional* delivery charge per order. If you are not currently in the position to pay the delivery charge this will not affect your order in any way.
- Please be patient when calling, we are currently short staffed as well as dealing with customers in person. Please email where possible. If leaving an answerphone message please leave a clear name and number only and we will call you back.
- All stocks are subject to availability.
**Support is available for those in financial difficulty or that cannot get access to cash for the present time. Please call Cromer Cares on 07789625033*

Delivery

Similar to the postal service, we will place your order on your doorstep, ring the bell/knock and stand clear to allow you to safely move your order into the house. Card payment over the phone would be preferable however we realise that is not always possible.

Where paying cash please leave your full payment in an envelope on the doorstep once your order has been left and the delivery driver will collect the money when the door has been closed. Any change will then be left for you.

DO NOT LEAVE MONEY OUT PRIOR TO YOUR DRIVER ARRIVING AND LEAVING YOUR ORDER ON THE DOORSTEP. WE ARE HAPPY TO USE PASSWORD SYSTEMS FOR YOUR PEACE OF MIND.

info@theoldrockshopbistro.co.uk

(01263) 511926